

## Patient Referral Information Leaflet

Below is a helpful list of departments you are able to contact about your referral. It would be helpful to have your NHS number to hand when contacting any of the below departments.



### **Devon Referral Support Services**

The majority of referrals will be sent to the Devon Referral Support Services (DRSS) team to process and arrange an appointment. Patients should hear within one to two weeks of being referred.

DRSS patient number 01752 398993

### **Rapid Access Chest Pain Clinic (RACPC)**

DRSS will contact the patient on the day the referral is received to offer them an appointment within two weeks with the Rapid Access Chest Pain Service at Derriford. Patients will receive a letter confirming their appointment date and time from Plymouth Hospitals NHS Trust.

### **Two Week Wait Referrals**

You should be contacted within one or two working days of being referred. If you have not heard within three working days of being referred please contact the surgery and ask to speak with a member of the secretary team.

### **Already under the care of a consultant or department at Derriford Hospital?**

If you are under the care of a consultant at Derriford and wish to find out if you are on the list to be seen again please call Derriford switch board and ask for the departments appointments team ie urology appointments. The appointments team can advise if you are on the waiting list to be appointed.  
Derriford Switchboard 01752 202082.

If you have been referred by another department or via your optician and have a query about the referral please in the first instance go back to the source of the referral.

### **Physiotherapy**

Patients are able to refer themselves for physiotherapy via the website <https://www.plymouthhospitals.nhs.uk/physio-self-referral>

Referral forms are also available at reception.

To follow up on a referral or general physiotherapy enquiries please call 01752 432233

### **Podiatry**

Referrals are emailed to the team and you will be added to a waiting list. You will be contacted when an appointment becomes available. For more information please contact the team directly 01752 434848

### **Orthotics**

Referrals are emailed to the team and you will be added to a waiting list. You will be contacted when an appointment becomes available. For more information please contact the team directly 01752 434229

### **Community Therapy Team - PL7 postcode**

Referrals are emailed to the team and you will be added to a waiting list which is approximately 15 weeks. You will be contacted when an appointment becomes available. 01752 435346

### **Dietetics**

Referrals are emailed to the team and you will be added to a waiting list. You will be contacted when an appointment becomes available. For more information please contact the team directly 01752 432240 or those requiring home visits 01752 314925